

## Microsoft widens it's transparency with first Law Enforcement Requests Report

In response to increasing public interest about law enforcement requests and as part of its wider transparency goals, Microsoft has published its first Law Enforcement Requests Report covering all occurrences in 2012. The report encompasses many well-known Microsoft platforms such as Hotmail, Outlook, SkyDrive and Xbox LIVE. The company has also made pains to produce a detailed report, which provides figures available for users to analyse and reproduce.

As well as releasing the number of law enforcement requests that were made, Microsoft has also described the nature of these requests in terms of what details were released, for example the subject line of an email in Outlook or a picture stored on SkyDrive. Additionally, the report lists the frequency of disclosures of "non-content" data - i.e. email addresses, personal details, or IP addresses.

Noticeably, only 2.1% of requests resulted in a disclosure of customer content, representing 1,588 cases. Of these, 99% were in response to requests from the United States government. 56,388 cases occurred where Microsoft released non-content to law enforcement agencies and 18% of requests resulted in no disclosure of customer information at all.

Microsoft has issued a detailed press release, which can be found here [http://blogs.technet.com/b/microsoft\\_on\\_the\\_issues/archive/2013/03/21/microsoft-releases-2012-law-enforcement-requests-report.aspx](http://blogs.technet.com/b/microsoft_on_the_issues/archive/2013/03/21/microsoft-releases-2012-law-enforcement-requests-report.aspx) along with the 2012 Law Enforcement Requests Report <http://www.microsoft.com/about/corporatecitizenship/en-us/reporting/transparency/>

source: CSR Europe

22/03/2013