## CSR Europe delivered its first ever Stakeholder dialogue on Business and Human Rights

In its continuous effort to improve the Management of Complaints Assessment (MOC-A) tool, which was developed in a cooperation with some of its members, CSR Europe invited key actors from NGOs, labour unions, corporate companies, the European Commission and other experts to participate in a stakeholder dialogue on Business and Human Rights.

The purpose of the meeting was to present the tool, gather feedback and define the next steps.

The MOC-A tool allows companies to assess and benchmark their existing processes against the 8 UN effectiveness criteria for grievance mechanisms. CSR Europe will now concentrate on refining the tool and aligning it with the latest international developments including the European Commission's work on the Human Rights Sector Guidance. Discover more on CSR Europe's collaborative project on Supply chain and Human Rights here

http://www.csreurope.org/pages/en/managing\_sustainable\_supply\_chains.html

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