## Commonwealth Bank Group (ASX:CBA) publishes Sustainability Report 2013

The Commonwealth Bank Group (the Group) today released its online Sustainability Report 2013, available at <a href="https://www.commbank.com.au/sustainability2013">www.commbank.com.au/sustainability2013</a>. In the report, you will find information on the Group's sustainability initiatives and achievements over the last financial year, as well as case studies and performance data showing progress over time.

For the Group, sustainability means continuing to build a successful business today while creating enduring value for the Group's customers, people, shareholders and for the wider community. This means:

- Driving <u>sustainable business practices</u> across the business, focusing on productivity and accountability;
- Providing <u>responsible financial services</u> through innovations such as CommBank Kaching for Facebook, Australia's first social media banking application, or tailored financial solutions for not-for-profit organisations;
- Supporting employees to work flexibly and developing an engaged and talented workforce;
- Focusing on <u>community contribution and action</u>, with the delivery of financial literacy education to more than 280,000 students across the country through Commonwealth Bank Foundation programs or the provision of career opportunities to Indigenous jobseekers; and
- Committing to <u>environmental stewardship</u>, by exceeding the target of a 20 per cent reduction in the Group's carbon emissions and actively supporting the transition to a low carbon economy.

The <u>sustainability performance data</u> was independently assured by KPMG.

Established in 1912, the Group is Australia's leading provider of integrated financial services including retail banking, premium banking, business banking, institutional banking, funds management, superannuation, insurance, investment and sharebroking products and services. With established businesses in Australia, New Zealand, Europe, the United States and the Asia-Pacific region, the Group has 52,000 employees globally who serve over 14 million customers. More information about the Group can be accessed at: <a href="http://www.commbank.com.au">http://www.commbank.com.au</a>

The Group welcomes all feedback and is interested in hearing your thoughts about the Sustainability Report 2013. Please email your feedback to: sustainability@cba.com.au

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