

## 2015 Citi Global Citizenship Report

Citi's 2015 Global Citizenship Report highlights efforts made in the last year to responsibly provide financial services that enable growth and progress. It provides many examples of how Citi is using its products, services, scale, reach and partnerships to help clients and communities meet the world's toughest challenges.

"Citi's citizenship efforts reflect an understanding of the priorities and concerns of our clients, partners and colleagues, and a commitment to use our global scale to help address global challenges," said Citi CEO Michael Corbat. "Our Citizenship Report highlights tangible evidence in support of our belief that global institutions like ours are uniquely positioned to help society move forward."

The report addresses the following topics:

**Conduct, Culture and Governance** ([www.citi.com/conduct-culture](http://www.citi.com/conduct-culture)): As articulated in our Mission and Value Proposition, Citi serves as a trusted partner to clients by responsibly providing financial services that enable growth and economic progress. We strive to earn and maintain public trust by constantly adhering to the highest ethical standards in all of our dealings with clients, business colleagues, shareholders, communities and each other.

**Trust** ([www.citi.com/trust](http://www.citi.com/trust)): The trust of the people and communities we serve is the foundation of our business and our license to facilitate economic progress around the world. Citi works to earn that trust every day by safeguarding our customers' assets and information and conducting business in a responsible, ethical way.

**Inclusive Cities** ([www.citi.com/inclusive-cities](http://www.citi.com/inclusive-cities)): Investing in cities has been central to our business since Citi was founded in 1812; it is in our DNA. As more people around the world move from rural to urban areas in unprecedented numbers, we are expanding our work to help build vibrant, inclusive communities where all citizens can fulfill their potential.

**Financing Development** ([www.citi.com/financing-development](http://www.citi.com/financing-development)): Citi has provided capital to governments, corporations and development organizations to support economic, social and environmental progress for more than 200 years. We know new types of financing solutions and partnerships are needed to meet 21st century challenges. We remain as committed as ever to do our part to enable global progress.

**Human Rights** ([www.citi.com/human-rights](http://www.citi.com/human-rights)): The protection of human rights is essential to sustainable development. We respect human rights across our value chain and apply our policies to our employees, suppliers, clients, communities and countries where we do business. This approach is consistent with our values and helps ensure our success as a global business.

**Sustainability** ([www.citi.com/sustainability](http://www.citi.com/sustainability)): Citi's mission to enable growth and economic progress has remained the same for 200 years. Our approach, however, continually evolves to meet global needs. We began focusing on the intersection of finance and environmental and social challenges more than 15 years ago, and we understand the effect of these issues on our business, our clients and our stakeholders. Then, as now, we work to incorporate sustainability principles into everything we do to help ensure business success, improve our operations and contribute to a strong global economy.

Diversity ([www.citi.com/diversity](http://www.citi.com/diversity)): Diversity is an essential part of Citi. When our workforce is as diverse as the clients, communities and world we serve, we are a more vibrant, innovative and high-performing bank and a better place to work.

Workforce and Talent ([www.citi.com/workforce-talent](http://www.citi.com/workforce-talent)): As the financial sector becomes more digital, banks seek talent and skill sets beyond traditional finance and recruit from a variety of backgrounds. Moreover, today's talent seeks flexible work arrangements and employers with a clear social purpose.

This year, for the first time, Citi is reporting in alignment with the Global Reporting Initiative's (GRI) G4 Guidelines. To learn more about Citi's citizenship efforts across the globe and to review the 2015 Global Citizenship Report, visit <http://citi.com/citizenship/>.

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