

M&S publishes its 2016 Plan A, and connected Annual and Human Rights Reports

UK-based retailer M&S publishes its most comprehensive suite of connected value reports.

The 2016 M&S Plan A Report is an annual update of progress against its Plan A sustainability targets, first launched in 2007 and revised in 2014.

Sections with the greatest materiality are independently assured by DNV GL and the Report also provides GRI G4 and UN Global Compact reference pages. Greenhouse Gas emissions are reported as both location-based (gross), market-based (allowing for tariff's and ppa's) and net formats.

The 2016 M&S Annual Report is primarily aimed at an investor audience and shows how total value creation is connected to sustainability performance.

The 2016 Human Rights Report reflects the company's new approach including its recent sign-up to the UN Global Compact.

2015/16 highlights include:

- Achievement of a further 22 Plan A commitments.
- 73% of M&S products with a Plan A quality (up from 64% last year).
- Continued carbon neutral operations worldwide.
- Continued improvements in eco- efficiency including energy (-39%), water (-30%) and food waste (-9%).
- All UK and ROI M&S operated stores connected to local food re-distribution charities via Neighbourly.com.
- Exceeding the target to provide 5,000 workplaces for young unemployed people from 2014 (5,800 provided with an into work rate of 60%).
- Launched 'Spark Something Good' community projects in London, Dublin, Manchester, Swansea and Edinburgh with over 1,700 employees and customers taking part.
- 'Sparks' loyalty card launched with 95% of customers nominating a charity recipient for 1p per transaction donation. £649,000 donated so far.
- New five year partnership with Breast Cancer Now launched to help prevent 9,000 cases of breast cancer a year by 2025.
- Publication of M&S clothing suppliers in the form of an online global map.
- Greater transparency on Food and Clothing & Home supply chain audits.

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09/06/2016