

M&S Publishes Its Ten Years of Plan A Report 2017, and Connected Annual and Human Rights Reports

M&S updates on its suite of connected value reports and sets the scene for a new generation of Plan A initiatives.

The 2017 M&S Plan A Report is an annual update against Plan A sustainability targets first launched in 2007. The most materially important sections are independently assured by DNV-GL and the report also provides GRI Sustainability Standards, Sustainable Development Goal and Global Compact reference pages. Carbon emissions are reported in compliance with the WRI/ WBCSD Scope 2 guidance on dual reporting.

The 2017 M&S Annual Report is primarily aimed at an investor audience but also shows how total value creation is connected to sustainability performance.

The 2017 Human Rights Report reflects the company's new approach to Human Rights and provides an update on the first report published in 2016.

Plan A 2025 is the company's newly launched, customer focussed sustainability framework and targets.

2016/17 highlights include:

- Achievement of a further seven Plan A commitments.
- Launch of new 2025 Plan A targets on Wellbeing, Transforming communities and Environment.
- 79% of M&S products now have a Plan A quality (up from 73% last year).
- Continued global carbon neutral operations (for the fourth year) and a 70% absolute reduction in greenhouse gas emissions.
- 100% renewable electricity across all M&S operated locations worldwide (and 27% bio-methane replacement of grid gas).
- Completion of the two-year Spark Something Good programme supporting 240 projects in 12 cities with 4,000 volunteers, half of whom were customers.
- Rated as the top retailer in inaugural Corporate Human Right Benchmark and second in the Fashion Revolution Transparency Index.
- Donating and raising over £200m to good causes over the last ten years.
- Helping over 17,000 unemployed people through Marks & Start and Make Your Mark work experience programmes since 2007.

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