

Royal Mail Group publishes its 2016-17 Corporate Responsibility Report

Royal Mail's vision is to be recognised as the best delivery company in the UK and across Europe. Against a backdrop of significant change, innovation and diversification, Royal Mail has continued to put the principles of corporate responsibility at the heart of its business strategy. Royal Mail believes that this holds the key to building sustainable value for its shareholders.

Highlights from the Report include:

- Named a global leader in the Dow Jones Sustainability Indices for a third year running, and ranked in the top 15 per cent of companies in the FTSE4Good Global Index.
- £10.8 billion contributed to the UK economy during 2016-17. The company makes the 5th biggest contribution of any UK corporation to the UK economy.
- One in every 185 jobs in the UK is provided by Royal Mail, with an even higher proportion located in the UK's deprived regions where jobs are fewer.
- Around £2.4 billion contributed to the economy through procurement from around 5,000 suppliers. Around 30 per cent of new supplier contracts were awarded to Small and Medium-sized Enterprises.
- Launched an industry-wide Code of Practice on scam mail and secured all major UK mail operators' commitment to it, plus a range of new measures to stop scam mail from reaching customers.
- Reduced the Road Traffic Collision Frequency Rate by 12.3 per cent compared with the previous year.
- Recognised for the fourth consecutive year as a Times Top 50 Employer for Women.
- Contributed £7.9 million directly to charities, good causes and schemes for disadvantaged groups, with Royal Mail employees raising a further £3.1 million, including £2.4 million through payroll giving.
- Announced the launch of a new partnership with Action for Children, Mind and Mental Health UK to deliver a multi-faceted programme for mental health; covering training, awareness raising, fundraising and work placements for people with mental health problems.
- Met its target to reduce carbon emissions by 20 per cent against a 2004-05 baseline, achieving a 25.7 per cent reduction in 2016-17.

[Click here to see the full report](#)

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