John Lewis Partnership Corporate Responsibility Report 2017/18

John Lewis Partnership has released its latest Corporate Responsibility Report which provides an update on activities and progress made over the last year in support of the Partnership's three overarching aims; Source and sell with integrity, Deliver more with less and Unlock Partner potential.

The report describes their approach as an employee-owned business:

'At the John Lewis Partnership, we have a different way of doing business. Our Partnership model was, and still is, an experiment in industrial democracy, showing that long term commercial success can come from co-ownership.

We have a written constitution, based on clear and enduring principles, which sets out our responsibilities to each other, to those we do business with and the wider community. Our sector and society are facing significant challenges and are changing fast, so it is more important than ever that as we anticipate and respond to these trends, we stay true to our founding principles.

Societal challenges like climate change and social inequality as well as the ambitions of the Sustainable Development Goals, guide our thinking. Customers continue to expect both excellent quality and clear provenance from the products they buy. They're aware of the strain that our planet is under and their expectations on retailers to source and sell responsibly are growing.

It's against this backdrop that we've built our Corporate Responsibility framework, which covers three overarching commitments: Source and sell with integrity, Unlock Partner potential, Deliver more with less. These commitments unite John Lewis and Waitrose around shared goals, while giving the flexibility to respond in a way that's right for each business. Within each area, we are looking to innovate and create genuine impact, building on the core programmes that enable us to responsibly manage our day-to-day operations and key risks.'

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