

# Today, Tomorrow, Together

Corporate Responsibility  
2015 Overview



Corporate  
responsibility  
infused across  
our strategy



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CR



“Making a positive impact on the world is not only the right thing to do, it’s smart business.”

**Joseph L. Hooley**

Chairman and Chief Executive Officer

# Connected by Values

The lasting relationships we build with our employees, clients, shareholders and communities are not only the foundation of our business – they're at the heart of our values.

We keep those relationships at the center of everything we do through our commitment to corporate responsibility (CR). It's infused across our corporate strategy and values, and is an important part of our way ahead.

By investing with impact, protecting our environment and making community connections, we're upholding our values. It's not only the right thing to do, it's smart business. That's the value of corporate responsibility.



CR



Always Finding  
Better Ways



Stronger  
Together



Global Force,  
Local Citizen



# Moving Forward

Capital markets can be a powerful way to influence positive change.

## Investing with Impact

When it comes to how we incorporate environmental, social and governance (ESG) practices into our business and how we help clients weave ESG into their own practice, we lead by example.

17

ESG Products  
on the Market

\$168.4<sup>B</sup>

ESG Assets  
Under Management

From the launch of our new fossil-free ETF in 2015 to working closely with clients to help them finance sustainable municipal projects, we remain committed to creating change through investments.

This not only helps our own business and our clients generate a financial return, it helps us make a measurable social or environmental impact.

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Tax Credit  
Investments

\$314<sup>M</sup>

(of more than  
\$2.0<sup>B</sup> total commitments)

\$139<sup>M</sup>

Affordable Housing

\$175<sup>M</sup>

Renewable Energy

2015 ESG Client  
Engagements

636

2014

610

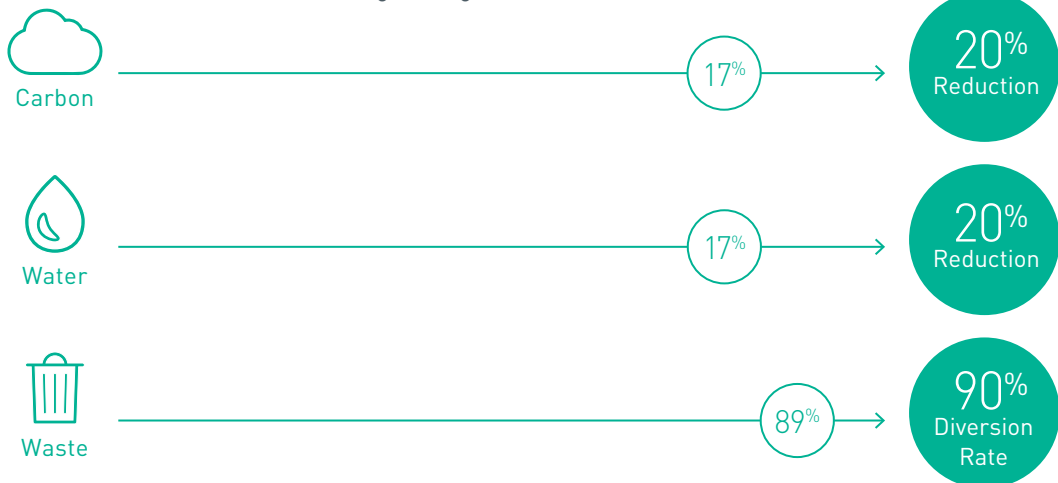
2013

377

# Positive Change

The decisions we make every day have an impact on our environmental footprint.

## Progress Against Global 2020 Goals



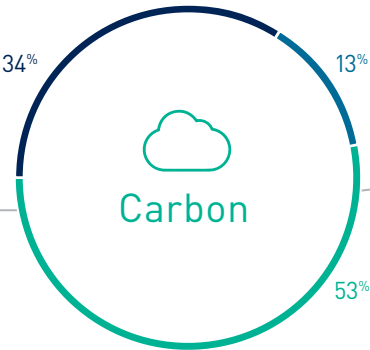




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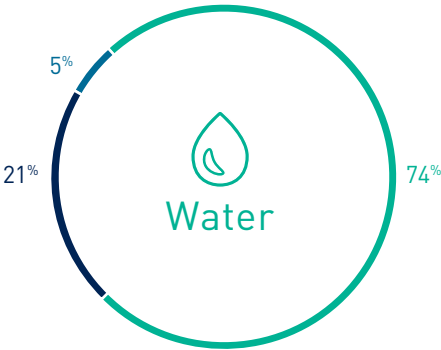
2015 Regional Footprint

- Asia Pacific
- Europe, Middle East, Africa
- North America



Protecting Our Environment

This year, we made strong progress against our 2020 environmental goals, lowering both our CO<sub>2</sub> emissions and water consumption by 17 percent and closing in on our goal of drastically reducing waste to landfills. And by managing the environmental impact of our operations, 56 percent of our global office space is now certified to ISO 14001 standards and our enterprise data center is ENERGY STAR® certified.





# Doing More Together

Our focus on CR helps our employees know they work for a company whose values align with theirs.

## **Making Community Connections**

This year, more than one-fifth of our employees participated in company-sponsored volunteer activities. Through the State Street Foundation and our Giving, Investing and Volunteering by Employees (GIVE) program, we had record-high global volunteerism and matching gifts in 2015. And the Foundation's focus on education

and workforce development became even sharper with the launch of our Boston WINs initiative.

To make sure our workforce represents the clients and communities we serve, we've set goals to increase diversity by the end of 2017, and we've made measuring progress on diversity and inclusion part of the annual performance review for all managers.



CR

Our  
Support  
Network

  
Employees

32,356  
Employees

23  
Affinity Groups

100  
Affinity Group  
Chapters

  
Philanthropy

\$22.7M\*  
Philanthropic  
Contributions

\$4.15M  
Foundation  
Matching Gifts

2,222  
Unique  
Organizations  
Served

  
Volunteer  
Hours

116,384  
2015  
NA 69,758  
EMEA 31,569  
APAC 15,057

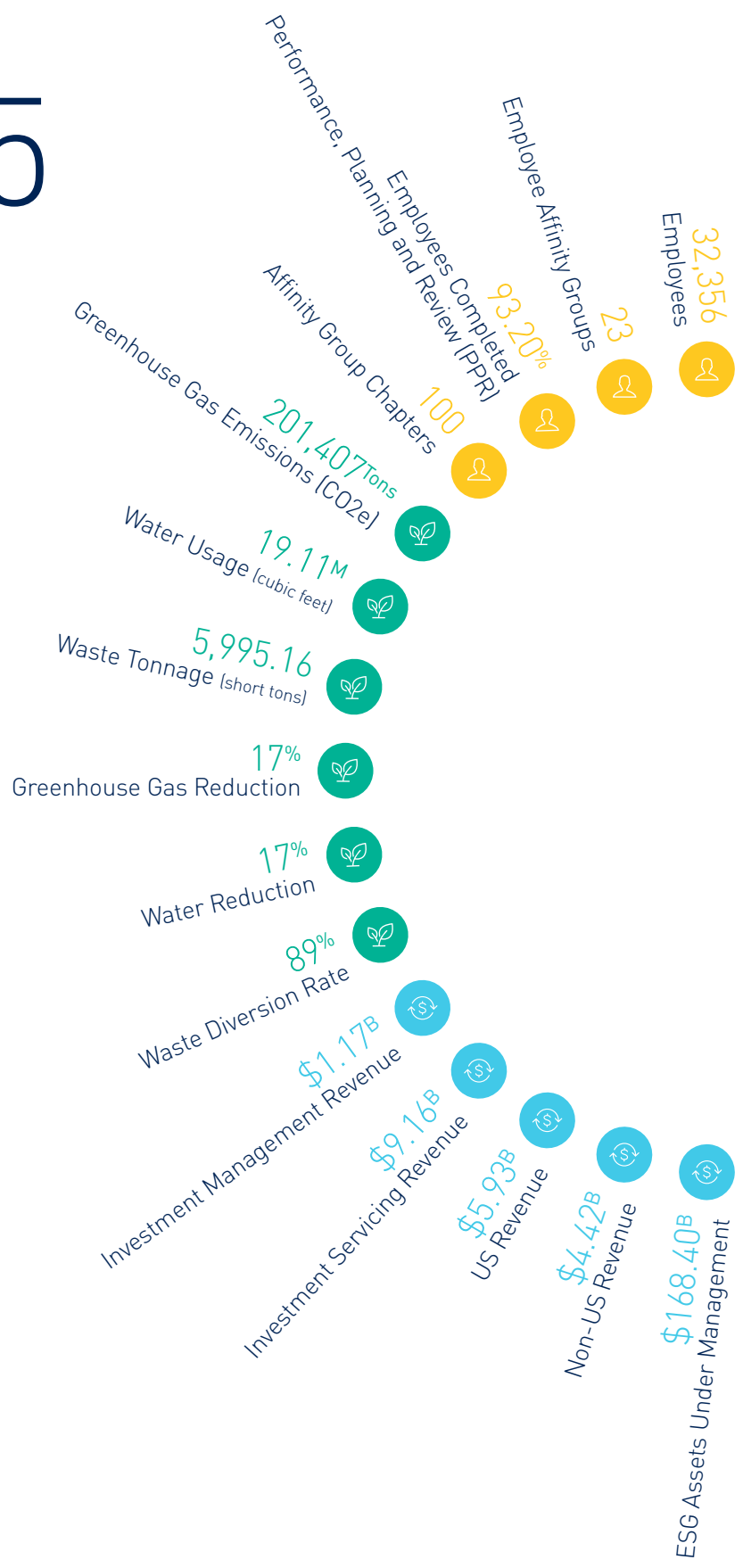
106,374  
2014

87,350  
2013

\*State Street Foundation, 2015

# 2015

## CR Snapshot



\* For detailed computation please reference the Economic Performance section within our full CR Report.

\*\*State Street Foundation, 2015





# Honors and Partnerships



FTSE4Good

We've been listed as a constituent of the Global Index since 2001.



As a partner since 2007, we were proud to be 1 of 11 corporations to win a Green Power Leadership Award in 2015. The award recognizes partners who distinguish themselves through purchases and use of green power. An EPA evaluation panel reviews and evaluates all applications.



We've been listed on four STOXX ESG stock indices since 2011.



In 2015, we received dual honors from the Carbon Disclosure Project for our disclosure score of 99 out of 100 and A-level listing for managing our carbon footprint. Performance scores assess the level of a corporation's action on climate change mitigation, adaptation and transparency.



Since 2013, we've held a AA ESG risk rating from MSCI.

MEMBER OF

**Dow Jones  
Sustainability Indices**

In Collaboration with RobecoSAM



We've been listed on the Dow Jones North America Index for 9 of the last 10 years.



CR

# Together, Creating the Way Ahead

[statestreet.com/cr](https://statestreet.com/cr)



\* All data in this report reflect our corporate responsibility performance in 2015 or status as of December 31, 2015.

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CORP-1946 16-27588-0416  
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Exp. 5.31.2017